

O3SIS Services - Making the difference

Training / Workshops



O3SIS adds competitive edge by a wide range of services to support customers and partners at any stage of their service deployment.

Training / Workshops

O3SIS assists customers' project deployment with trainings and project related workshops, tailored to their specific needs. O3SIS workshops help customers and partners to deploy O3SIS software in the most effective way. Post deployment trainings assure full benefit from O3SIS products.

Title	Days	Minimum attendees	Maximum attendees	Content - Target group and key elements of the workshop
(D1) O3SIS System Administration - Course I:- Implementation Planning & Deployment, Single Domain Architecture	2	4	8	<p>Target Group: System Managers, O&M staff</p> <p>Schedule: Overview about the O3SIS Product architecture Discussion of a reference hardware infrastructure including network topology, log files, and administration interfaces System Requirements Defining a Communication Matrix Hands-On Installation of O3SIS software Service Configuration Introduction into O3SIS Storage structure</p>
(D2) O3SIS System Administration - Course II:- Implementation Planning & Deployment, Multi Domain Architecture	3	4	8	<p>Target Group: System Managers, O&M staff</p> <p>Schedule: Overview about the O3SIS Product architecture Discussion of a reference hardware infrastructure including network topology, log files, and administration interfaces System Requirements Defining a Communication Matrix Co-Hosting Scenarios and Planning Hands-On Installation of O3SIS software Service Configuration Introduction into O3SIS storage structure</p>

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(D3) O3SIS System Administration - Course III: O3SIS Operations & Maintenance	2	4	8	<p>Target Group: System Managers, O&M staff</p> <p>Schedule: Overview about the O3SIS Product architecture Monitoring using O3SIS SNMP Support Log Files - Content & Policies Performance Monitoring Using the O3SIS Management Console Reporting & Statistical Functions Housekeeping Hands-On Samples</p>
(D4) O3SIS System Administration - Course IV: O3SIS Database Housekeeping	1	2	6	<p>Target Group: DB Administrators</p> <p>Schedule: Overview about the O3SIS Product architecture Introduction into the O3SIS Database Dictionary Housekeeping Task Hands-On Samples</p>
(D5) O3SIS System Administration - Course V: Device Mapping for O3SIS SyncML & OTA Server	1.5	2	6	<p>Target Group: Device Specialists</p> <p>Schedule: Introduction to O3SIS SyncML & OTA Server Introduction into SyncML DS 1.,x; OMA CP; OTA, SM protocols O3SIS Configuration Options Hands-On Samples</p>
(D6) O3SIS System Administration - Course VI: Security	1.5	2	6	<p>Target Group: Security Specialists</p> <p>Schedule: Overview about the O3SIS Product architecture Platform Security Application Security O3SIS Security Concepts Legal Intercept Solutions</p>
(S1) O3SIS System Integration - Course I: Using O3SIS APIs (SOAP)	2	4	8	<p>Target Group: Software Architects / Software Engineers</p> <p>Schedule: Overview about the O3SIS Product architecture O3SIS Connectors and SOAP Integration Interfaces in Detail Hands On - Integration Examples O3SIS Access Control and Access Profiles</p>

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(S2) O3SIS System Integration - Course II: Using O3SIS APIs (CORBA IIOP)	2	4	8	<p>Target Group: Software Architects / Software Engineers</p> <p>Schedule: Overview about the O3SIS Product architecture O3SIS Connectors and CORBA IIOP Integration Interfaces in Detail Hands On - Integration Examples O3SIS Access Control and Access Profiles</p>
(S3) O3SIS System Integration - Course III: User Interface Customisation & Branding	2	4	8	<p>Target Group: User Interface Developer (HTML, WML, XHTML, I-Mode)</p> <p>Schedule: Overview about the O3SIS Product functionality WEB-Channel: Customisation & Deployment WAP-Channel: Customisation & Deployment XHTML/I-Mode-Channel: Customisation & Deployment</p>
(A1) O3SIS Customer Care - Course I: Train the Trainer for Call Centre Agents	1	6	12	<p>Target Group: Call Centre Agents and Support staff</p> <p>Schedule: Overview about O3SIS Product functionality The O3SIS Customer Care interfaces FAQs</p>

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